

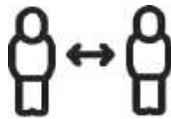


How we will keep you safe at our French centres

COVID-19 protocols for Château de la Baudonnière, La Grand' Ferme and Hotel du Moulin aux Draps

Our centres have reopened with a range of additional measures, laid out by the French Minister of National Education, Youth and Sports¹, to protect our visiting groups and employees. We are committed to adhering to these protocols and we kindly ask all groups to respect and follow the guidance below on maintaining good hygiene and a safe distance when visiting one of our centres.

Our four fundamental measures



Social distancing
where possible



Implementing
preventative measures



Cleaning and disinfecting
the site and equipment



Training, information
and communication

¹ Protocol sanitaire relatif aux accueils collectifs de mineurs avec hébergement (18 juin 2020)

Before arrival

Parent and guardians have a key responsibility: If their child or someone in their household develops symptoms or has a fever of 38°C or more, their child must **not** partake in the trip.

Our staff also follow this protocol – any employee that develops symptoms will not come to work.

Maintaining social distancing where possible

Each school group will be treated as a bubble, with it's own activity programme, accommodation block and dining room, and will not come into contact with any other school groups during their stay.

Groups must respect social distancing rules by keeping at least a metre distance to avoid direct contact, respiratory contamination and/or droplets.

Indoor spaces have been reconfigured to keep as much distance as possible between students. All beds in the dormitories are at least one metre apart, and students in the top and bottom bunks of a bunk bed, will sleep top and tail.

Social distancing doesn't apply to outdoor spaces amongst students in the same group, including sports. Outdoor classes and activities will be encouraged where possible.

When to wear a mask

When social distancing isn't possible, it is compulsory for all students and staff to wear a mask. Masks must also be worn by anyone on the move, for example, visiting the toilet, walking to breakfast, to an activity etc.

Parents and teachers should make sure that each member of the group has enough masks to last them for the duration of the trip.

Implementing preventive measures

The preventive measures below are the most effective solutions to stopping the spread of the virus and are to be enforced constantly, everywhere, and by everyone.

Hand washing

Washing hands thoroughly with water and soap for at least 30 seconds is essential before drying hands with a **disposable** paper towel where possible or otherwise by air drying. Failing that, hand sanitizer can be used.

Hands must be washed at the very minimum:

- When arriving onsite
- Before and after each activity
- Before and after every meal
- After blowing your nose, coughing or sneezing

- Before entering dormitories

Parents and teachers should ensure that each member of the group brings their own hand sanitizer.

As well as maintaining hand hygiene, students will be reminded to avoid touching their face.

To ensure these preventative measures are being enforced, we are committed to regular reminders and monitoring, with an adaptable approach to student age and special needs requirements.

Visitors

All external visitors, including coach drivers, must comply with the centre's preventative measures for example wearing a mask, washing hands, maintaining social distance etc.

Ventilation of buildings and dormitories

All buildings will be aired frequently for at least 10 minutes. Buildings that are being used during the day will be aired in the morning before students arrive, during each activity, at lunch and in the evening.

Cleaning and disinfecting

Cleaning and disinfecting our buildings and equipment is essential in stopping the spread of the virus. We are committed to cleaning and disinfecting:

- Each dormitory every day
- Toilets regularly throughout the day
- Frequently touched surfaces, like door handles and light switches during the day
- All equipment used after each activity

Catering

Students are grouped by ten with a one-metre distance between tables. Students will be served at the table by centre staff wearing a mask. Hands must be washed before and after every meal and students will be reminded of preventative measures e.g. not sharing food, water, cutlery etc. Wearing a mask is compulsory in the dining room except while seated at the table. The dining halls will be ventilated before and after each meal and during where possible. All floors and surfaces will be cleaned after each meal.

On-site activities

The majority of on-site activities will be available as usual and the animateurs are trained to disinfect each piece of equipment after every activity.

Training, information and communication

Teachers and group leaders will be informed about preventative measures and the centre's rules regarding social distancing and face coverings for the benefit of themselves and their students. At the start of their stay, students will receive practical information on social distancing and preventative measures, including handwashing, adapted to their understanding. They will be reminded frequently so the measures become habitual.

Dealing with a suspected case of COVID-19

Organising a test

If a student develops symptoms, an adult wearing gloves and a mask will isolate the student in the designated isolation room and liaise with our partner lab to schedule a test (within 12-24 hours). Test results will be available within 24-48 hours and the student will need to remain in the isolation room until the test results come back.

If a teacher develops COVID-like symptoms they should also self-isolate in their room and the centre staff will help organize a test. In the case of a teacher self-isolating, an animateur will be available to help the group maintain the group's adult to child safety ratios while at the centre.

Isolating at the centre

In the event of any member of the group receiving a positive test, the centre staff will liaise with the party leader to follow local public health advice relating to quarantine and contact tracing.

If a student tests positive, they will need to stay in isolation at the centre until they are able to return home. A teacher will need to stay on-site until the student is able to travel.

The centre will accommodate any members of the group who are required to self-isolate, even after the group is scheduled to depart.

Room sanitisation

Any students who shared a room with a symptomatic student will change rooms to allow a deep clean and disinfection of the dormitory in line with public health advice. Each centre is equipped with a disinfectant fogger which sanitises a room by killing 98% of germs in less than 20 minutes.

24/7 support

The centre staff and UK travel team will be on hand to provide help with additional travel arrangements and liaise with local medical services as required.