



Château de la Baudonnière

YOUR GUIDE TO
**Restarting
school trips
to France**



It's easier than you think

Students have missed out on so much and we know teachers and parents are keen for their children to experience the educational benefits of a language immersion trip to one of our centres again.

After such a long time, the prospect of organising a trip to France could be daunting—but it needn't be.

This guide answers all your "what if?" questions and demonstrates how we will protect your group so you can return to our French centres with confidence.

You can find all the information in this guide in more detail at the-chateau.com/travelhub



Welcome back

We are part of a diverse and robust business that includes hotels in France and a coach company, as well as our language centres in Normandy.

During the pandemic, we started welcoming French school groups to the Château to learn English in a move that flipped the program on its head! 'The English Manor' program has been a resounding success.

Now UK schools are able to visit us again, spaces are filling fast. So get in touch today to secure your date.

the-chateau.com/chateau



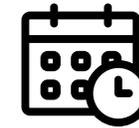
You have the flexibility you need

We understand that schools are worried about being left out of pocket because of changing travel rules.

That's why we are giving new bookings extra financial protection in the event the Department for Education or Foreign Office advise against travel or quarantine restrictions are imposed.

Terms and conditions apply. Full details below.

the-chateau.com/promise



Freedom to postpone

If you have to change your plans because of COVID-19, we promise to waive our amendment fees so that you can postpone your trip between 12 weeks and 28 days before departure.



Receive a full refund

If your trip is cancelled within 21 days of departure due to COVID-19 restrictions and you are unable to claim from your insurance, we guarantee to either find you a suitable alternative or refund your group in full in the event:

- The Department for Education or Foreign Office advise against travel to your destination
- Local or national lockdowns in the UK prevent your departure
- Fully vaccinated travellers are required to quarantine at your destination, or on your return

COVID-19 insurance option

Groups that take out our group travel insurance option can book safe in the knowledge they'll be covered should someone in their group get 'pinged' or test positive for COVID-19 before or during the trip.

In the event of a student testing positive on the trip, the insurance also covers the cost of a parent travelling to France to support their child until they can travel home.

the-chateau.com/insurance

Before the trip

- ✓ Cancellation cover for any individuals who can't travel because they've contracted COVID-19 in the run up to the trip
- ✓ Cover for individuals who are unable to go on the trip because they've been told to self-isolate by NHS Test & Trace

On the trip

- ✓ Cover for any additional travel and accommodation expenses incurred as a result of an individual testing positive for COVID-19 while staying in France
- ✓ Emergency medical expenses cover if someone falls ill with COVID-19 while staying at our language centres
- ✓ Additional accommodation and travel expenses incurred because an individual is required to self-isolate at our centres
- ✓ If a student tests positive, the insurance will cover the accommodation and travel expenses of a parent or guardian to accompany the child so teachers can return home with the rest of the group

Safety assured

Because groups stay at our centres and travel on our coaches, we have total autonomy over each element of the trip and we can ensure the highest standards of care.

Our French centres fully comply with the safety standards set out by the English and French authorities and 100% of our staff have been fully vaccinated.

Our centres have been open to French school groups and domestic visitors, so you can be sure that our COVID-19 protocols have been tried and tested.

the-chateau.com/strong



Accredited by LOtC
& School Travel Forum



Native-speaking centre staff will handle everything



24/7 emergency support from our UK team



Our centres and staff are held to high standards



Enhanced safety measures in place

FAQ: Planning your trip

Here you'll find the essential information you need to check with any travel provider before booking your next school trip to France.

Rest assured that every eventuality is planned for so you plan your trip with confidence.

Find all of our COVID-19 resources below.

the-chateau.com/travelhub

What is the latest school trip advice?

The Department for Education lifted all travel restrictions for educational trips and schools resumed taking school trips abroad in September 2021.

What if we are advised not to travel to our chosen destination?

If DfE or Foreign Office restrictions prevent your trip going ahead, and you are unable to claim on your insurance, we guarantee to either find you a suitable alternative or refund your group.

What if we are required to quarantine on arrival or return?

If at the time your trip is due to depart, fully vaccinated travellers are required to quarantine, you can postpone to a later date or your group will be eligible for a full refund.

Can unvaccinated teachers and students go on the trip?

France has relaxed its travel restrictions, which means anybody can go on a school trip to France. However, trip organisers may still need to consider vaccination and testing requirements.

[Click here](#) to read our French school trip advice.

FAQ: While on your trip

We have the processes in place to make sure you and your group are supported while staying at our centres.

Here you'll find the essential information you need to check before embarking on your next school trip.

Find all of our COVID-19 resources below.

the-chateau.com/travelhub

What if someone tests positive before the trip?

Our optional insurance covers any individual who has to pull out of the trip because they have tested positive for COVID-19 or is unable to travel because they have been told by NHS Test and Trace to self-isolate.

What if someone tests positive while in France?

Our optional insurance provides financial protection for individuals who test positive for COVID-19 on the trip. This means that any extra medical, travel and accommodation expenses resulting from testing positive are covered. The expenses of a parent travelling to France to accompany their child until they are able to travel home are also covered.

We have processes in place to manage an individual testing positive including designated rooms for children and their parents, and access to testing. Of course, our centre managers are on hand to liaise with local medical services as required.

What if something happens or rules change while we're abroad?

Our local French team are responsible for the immediate safety and wellbeing of your group and so if you have a problem, they will resolve it for you. Our UK travel team provide 24/7 support and are on standby if you need to change your travel plans at short notice.

By having our own properties in France, our own coach company, and long-standing relationships with airlines and ferry companies, we have the connections to get you home quickly and safely if need be.

It's worth the effort

School trips help students uncover different cultures, gain context for their learning and bring classroom studies to life.

The educational aspect of our language immersion trips cannot be underestimated. For example, just one week at our Normandy centres exposes students to more French than a whole term back at school.

With students having missed out on so much, a trip to one of our French centres is a fantastic way not only to improve their French, but create new memories and inspire a love for learning French.



Why return to Château de la Baudonnière?

✓ You are in expert hands

The Château is part of the Voyager School Travel group who have specialised in educational trips for over 10 years

✓ Truly educational school trips

Our language programmes use our own highly trained native speakers to create a truly immersive experience which is shown to improve learning and confidence

✓ We make it easier

Teachers' lives are hard enough without the extra work involved in running a school trip, so we'll be there for you before, during and after the trip

✓ Support in resort

You're never on your own with our native-speaking team providing you with all the support you need right in resort

✓ Our own residential centres

Our European residential centres offer the highest quality instruction and care which is why 8 out of 10 school groups return to our centres each year

✓ Safety assured & accredited

As an assured member of the School Travel Forum we maintain the highest safety standards

Group sizes are bigger than before and spaces are limited. Now's the time to enquire!

Secure your place now

Call us on ☎ 01273 827 333 or visit ➡ [the-chateau.com](https://www.the-chateau.com) today